

Consultation Response Questionnaire

Name:

Address:

Date:

1. Awareness & understanding of rent clear weeks:

- a. Are you aware that you currently have 4 rent-clear weeks? Yes/No
- b. Do you understand that under the proposed change, the total rent amount annually will not increase? Yes/No

2. Preference regarding rent clear weeks:

- a. Would you prefer to continue paying rent over 48 weeks with 4 rent-clear weeks? Yes/No
- b. If yes, please explain why paying a smaller amount each week over 52 weeks is not preferred?

3. Budgeting regarding rent clear weeks:

- a. How would a consistent weekly rent payment over 52 weeks affect your ability to budget?

- b. Do you currently plan around the 4 rent-clear weeks for larger expenses? Yes/No

4. Impact of change to rent clear weeks:

- a. Would the change to 52 weeks cause any difficulty or benefit for you financially or practically? Yes a lot/Yes a little/No
- b. If yes, please describe any negative impacts and any concerns you may have

5. Support with changes to rent clear weeks:

- a. Would you need any support to adapt to the proposal to pay across 52 weeks rather than 48?
Yes/No
- b. What types of support would you need if this change is implemented (e.g. budgeting advice, payment flexibility)?

6. General including service charges:

- a. Do you have any concerns in relation to the other proposed changes to your tenancy agreement
Yes/ No
- b. If yes, please describe below:

7. Any concerns:

- a. If you have expressed concerns above, do you have any suggestions for alternatives to the proposed changes? Yes/No
- b. If yes, please describe below: Comment Box

8. Any benefits:

- a. Will the proposed changes have any positive benefits for you? Yes/No
- b. If yes, please comment below: Comment box

Other

Prefer not to say

If other, please state below:

4. Which one of following best describes you?

Working full time

Working part time

Zero-hour contract

Self employed

Apprenticeship

Training

Student

Retired

Unemployed

Other

Prefer not to say

5. We work hard to understand the equality impact of any decisions we take. Do you have any comments to make about your own needs and any concerns in relation to the proposals set out within the consultation?

Thank you for taking the time to complete this survey.

How we will use your information:

The information you have provided will be used to inform decision making. The survey results data will be shared within STAR Housing and Shropshire Council. We will not share the survey data with any third parties. We will only publish anonymised responses, parts of responses, or a summarised version of



responses and will ensure individual survey respondents cannot be identified. Your response will be stored securely and kept in line with STAR Housing's Records and Documents Retention Schedule.

We comply with data protection laws concerning the protection of personal information, including the General Data Protection Regulation (GDPR). For more information on how information is held by STAR Housing and your rights to gain access to the information we hold on you please see our corporate privacy policy at <https://www.starhousing.org.uk/home/accessing-information/our-privacy-notice/>